



ASSOCIATION OF TOURIST & HERITAGE RAIL AUSTRALIA

ABN 19 755 744 868

ATHRA Excellence Award 2009

The ATHRA Excellence Award is awarded annually to encourage and recognise the efforts of individuals operating in the railway and tramway tourist and heritage sector of Australia.

The winner will receive a Travel Grant of \$600 for air travel within Australia and New Zealand to allow the winner to visit other tourist and heritage railways and tramways to learn from their successes and to share experiences.

The Award will be judged in accordance with ATHRA Awards General Rules and Conditions and the specific requirements set out below:

1. The Award is open to volunteers and paid employees of tourist and heritage railways and tramways operating in Australia with the exception of those individuals who are members of the ATHRA Board.
2. The Award recognises excellence which can take many forms and some examples are:
 - Consistent effort in supporting an organisation over an extended period;
 - Exceptional customer service;
 - Introduction of innovative solutions to problems;
 - Response in a crisis.
3. An organisation may submit more than one entry for the Award.
4. Judging will be based on typed submissions not exceeding 2000 words (excluding annexures) that detail the efforts and actions of the nominee and the reasons why these are considered worthy of special recognition. Submissions may be supported with relevant evidence such as press reports and letters from the public.
5. Entries shall include two photographs suitable for promotional use.